

PROTIM® Solignum® Timber Care

FREQUENTLY ASKED QUESTIONS

WE HAVE GOT THE ANSWERS TO THE MOST COMMONLY ASKED QUESTIONS



QUESTION 1:

What product is best to use to prevent timber from looking grey and aged?

ANSWER:

Protim® Solignum® Raincoat™ is a water repellent which can be supplied as UV Plus as well as Clear and Environment (green). It is used to protect and enhance the beauty of timber.

QUESTION 2:

Can I use decking oil on top of CN Timber Oil?

ANSWER:

Painting over CN OIL is generally not recommended. If painting is necessary, allow at least 6 weeks drying. The surface should be dry and free of any oil. Use only oil based primers and paints and avoid light colours as they may be discoloured by the copper naphthenate.

QUESTION 3:

How do I find out where I can purchase Timber Care products for my local area?

ANSWER:

You can visit www.osmose.com.au and click on the Timber Care distributor that is in your state to contact them for your local store that stocks Protim Solignum Timber Care products.

QUESTION 4:

Is Raincoat the most appropriate product to protect and maintain timber colour?

ANSWER:

Timber protected with Raincoat will have a better resistance to warping, splitting, cracking, weathering, and hence helps to maintain the appearance and serviceability of exterior timber structures such as decks, furniture, cladding, lattice and pergolas.

QUESTION 5:

I am looking for Boracol, is this product available anymore?

ANSWER:

Yes, contact customer service on 1800 088 809.

QUESTION 6:

Which is the best product to protect posts from fungal decay where they enter the ground?

ANSWER:

Pressure treated timber is best, if not possible CN Oil or CN Emulsion will be the most suitable alternative.

QUESTION 7:

Is the product Woodcare that is now available the same product as the Protim Solignum Timber Care Range?

ANSWER:

No. The Protim Solignum Timber Care product range has not been replaced or re-packaged. It is now available through selected timber and hardware stores. Visit www.osmose.com.au to find your nearest stockist.

QUESTION 8:

What coloured tints are available in Raincoat?

ANSWER:

Raincoat is available in Clear, UV Plus and Environment (green).

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QUESTION 9:

Can you use Raincoat on top of Protim® Solignum® XJ Clear Timber Protective?

ANSWER:

Yes. Longer term protection will be obtained if the timber is coated with suitable exterior coating such as Raincoat.

QUESTION 10:

Can you still use Protim® Solignum® XJ Clear Timber Protective on top of already painted timber?

ANSWER:

No. However you can paint over the top of Protim® Solignum® XJ Clear Timber Protective after it has dried but suggest you test on a small area first.

QUESTION 11:

How long before you have to re-treat timber with Protim® Solignum® XJ Clear Timber Protective?

ANSWER:

Periodical reapplication will be required.

QUESTION 12:

What life does Raincoat have before needing to re-treat?

ANSWER:

Generally, re-application should be done every 12-18 months with Raincoat Clear and 2-5 years with the stain/colour product*. See label for further instructions.

QUESTION 13:

Are Raincoat and Protim® Solignum® XJ Clear Timber Protective water based?

ANSWER:

No. These products are both solvent based.

QUESTION 14:

Can I tint Raincoat myself?

ANSWER:

No. However in certain cases a lighter stain may be desired. The stains can be diluted with Raincoat Clear to achieve this.

QUESTION 15:

Does Raincoat Clear and Raincoat UV Plus alter the appearance of the timber i.e. change the colour?

ANSWER:

Raincoat Clear and UV Plus will enhance the grain and colour and may darken some timbers (eg Western Red Cedar).

QUESTION 16:

What is the difference between Raincoat UV Plus and Raincoat Clear?

ANSWER:

The pigments in Raincoat (excluding Raincoat Clear) will minimise UV damage and help to maintain colour.

QUESTION 17:

I have a timber deck that is around a salt water pool, is Raincoat suitable to be used on timber near salt water?

ANSWER:

Yes.

QUESTION 18:

Should I clean or use a brightener on my timber before I apply Raincoat?

ANSWER:

For best results old or weathered timber should be cleaned and dried prior to application of Raincoat.

QUESTION 19:

I would like to have more information on the technical details on these products, where can I get this information?

ANSWER:

We have detailed technical data sheets on all our Timber Care Products available on our website at www.osmose.com.au or simply call customer service on 1800 088 809.

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